COVID-19 support package for business

August 2021

Service NSW

About Service NSW for Business

One front door for government transactions

Service NSW for Business is making it easier to start, run, adapt and prosper in small business—and it's free!

We help small business owners with a free program that creates a one front door to three levels of government, reduces regulatory complexity for customers, and delivers ongoing, personalised customer support.

Business Concierge: over-the-phone, email and face-to-face support for small business owners over weeks or months, or responses to one-off requests for information.

Business Profile: submit and track NSW government online business applications in the one place.

Online tools: information hubs and how-to guides.

How we help in times of crisis

- guidance and support for small business owners impacted by natural disasters and emerging issues, including COVID-19
- helping business owners access and apply for a range of Government stimulus, support and information
- online information that outlines the types of financial and personalised support available to small business owners.

2021 COVID-19 Business grant

The 2021 COVID-19 business grant provides support for businesses that experienced reduced demand or had to close due to the current restrictions.

- For businesses, sole traders and not-for-profit organisations with aggregated turnover between $75k and $50m for the year ended 30 June 2020
- Grants of $7,500 (30% decline), $10,500 (50% decline) or $15,000 (70% decline)
- These grants are available depending on the decline in turnover experienced over a minimum 2-week period **from 26 June 2021 to 17 July 2021**, compared to the same period in 2019, or the same period in 2020, or the two-week period immediately before lockdown commenced (11-25 June 2021).

Only one application can be submitted for a single ABN
Only one application is permitted where there are multiple businesses under a single ABN

Check your eligibility by going to the Service NSW website

JobSaver

JobSaver provides cash flow support to impacted businesses to help maintain their NSW employee headcount on 13 July 2021.

- Eligible businesses and not-for-profit organisations with employees will receive fortnightly payments backdated to cover costs incurred from week 4 of the Greater Sydney lockdown (from 18 July 2021 onwards).
- For businesses with annual turnover between $75k and $250m, minimum 30% decline in turnover
- Payments of between $1,500 and $100,000 per week based on level of weekly payroll
- For sole traders, payments will be set at $1,000 per week
- To be eligible, businesses must maintain their full time, part time and long-term staffing level as of 13 July 2021

Only one application can be submitted for a single ABN
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Check your eligibility by going to the Service NSW website

2021 COVID-19 micro-business grant

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The 2021 COVID-19 micro-business grant provides cash flow support for micro-businesses who have had their work impacted by the restrictions while continuing to incur business costs.

- For micro-businesses (small businesses or sole traders) with annual turnover of between $30k and $75k
- Grants up to $1,500 per fortnight of restrictions
- Have experienced a decline in turnover of 30% or more over a minimum 2-week period, compared to the same period in 2019, or the same period in 2020, or the two-week period immediately before lockdown commenced (11-25 June 2021)
- Have business costs for which no other government support is available
- Payments will be made in arrears with the first payment backdated to 26 June 2021.

Only one application can be submitted for a single ABN.
Only one application is permitted where there are multiple businesses under a single ABN.

Check your eligibility by going to the Service NSW website

What do you need before you apply?

- MyServiceNSW Account
- Your proof of identity
- Your valid ABN/ACN number
- Your business banking details for payment
- Evidence of your annual turnover and loss of income
- Qualified accountant, registered tax agent or registered BAS agent details, where required

Check the eligibility requirements before you apply
- Eligibility is different for each support package

When you submit your application, you'll receive a confirmation email with your application reference number.

For more information or to apply please go to service.nsw.gov.au

COVID-19 support package – additional support

- **Payroll tax wavers** of 25% for businesses with Australian wages between $1.2m and $10m with a 30% decline in turnover, plus **payroll tax deferrals and interest free repayment plans.**
- **Land tax relief** equal to the value of rent reductions provided by commercial, retail and residential landlords to financially distressed tenants, up to 100% of the 2021 land tax year liability
- **No recovery of security bonds, no lockouts or evictions** of impacted retail and commercial tenants prior to mediation
- **Deferral of gaming tax assessments** for clubs until 21/12/2021 and hotels until 21/1/2022
- **$75 million** support package **for** the **performing arts** sector (through Create NSW)
- **$26 million** support package for the **accommodation** sector

COVID-19 check-in card

New way to check in if you don't have access to a smartphone

From 13 August, people without access to a smartphone can check in quickly and easily to our business using the new NSW Government COVID-19 check-in card.

The COVID-19 check-in card is a hard copy card with an encrypted, unique QR code that contains your registered contact details.

If you don't have a smartphone, rather than filling out a form, you will now be able to simply show our staff a printed copy of your unique COVID-19 card. Staff will scan the QR code on the card which will populate an online webform with your details and your visit will be registered. Alternatively, if you are able to self-serve, you can scan your card using the link provided on the online webform, and check yourself in.

To sign up for your unique COVID-19 check-in card, contact Service NSW on 13 77 88 or you can register at service.nsw.gov.au.

You can use the card to check-in at participating businesses or venues displaying the NSW Government QR code.

Importantly, checking in helps NSW Health contact you quickly if you have been at a venue or business at the same time as a confirmed COVID-19 case. This is a critical part of protecting you, your family and helping stop the spread of COVID-19 in the community.

Thank you

service.nsw.gov.au

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